

## ARRIVAL INSTRUCTIONS

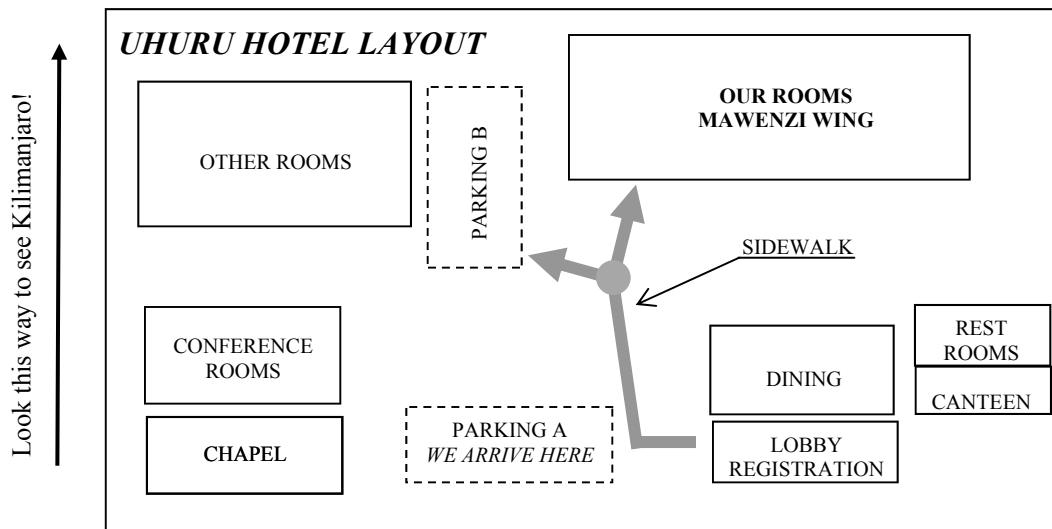
*Please review carefully before landing at Kilimanjaro.*

1. When we arrive at Kilimanjaro International Airport, please *be very careful* as you disembark from the aircraft. It will be dark and the steps down to the ground are long and steep (no jetway!). Go “pole pole” (slowly, slowly). If you need assistance with your carry-on, tell the group leader. There is no hurry; you will not be left behind.
2. Please *wait* before entering the terminal building and gather with our group outside the main entry door to the terminal for instructions. Note: Photography is prohibited at the airport.
3. Once inside, after moving through the passport check desk, the baggage claim area is immediately ahead.
4. Please obtain a luggage cart and claim your personal bags. If you carried an extra piece of luggage, please claim that as well. You will know before departure at Dulles if you will have an extra piece of luggage.
5. Exit the baggage claim area as directed by officials. If asked whether you have something to declare, say, “No.” If any problem develops, the trip leaders are immediately available in the baggage claim area.
6. As you exit the baggage area into the terminal, bear left and you will find friends waiting for you. Please wait in the terminal until all the members of our group have gathered.
7. Exit the terminal lobby and bear left to the parking area. Transport has been prearranged; *do not engage your own transport*. Our friends will load your bags into vehicles for the drive to Uhuru Hotel (about 45 minutes). Your bag may not be in the same vehicle you are; don’t worry, it will get there. Keep your carry-on bag with you. You do not need to tip for having bags loaded at the airport. Board the Uhuru Hotel bus. Our friends will be there to direct you. There is no hurry; we will leave as a group.



View of Kilimanjaro  
from Uhuru Hotel

8. Please see the diagram below. Upon arrival at Uhuru Hotel (Parking A), we will need to register at the front desk. All baggage will be taken to the parking lot near our rooms (Parking B) and unloaded (so, don’t panic when you see the vehicles with your luggage pull away!). But keep any valuables, cameras, purses, etc., with you; do not leave them on the bus. We have never had an instance of theft at the Lutheran Hotels, but that doesn’t mean it can’t happen.



9. After you have registered and received your room “key” (electronic card), walk to Parking Lot B by way of the sidewalk just outside the hotel lobby.
10. Identify your luggage and go with a porter to your room. Please don’t insist on carrying your own bag; that’s how these young people make a living! When retrieving your luggage from the parking lot, take *only your personal luggage* to your room. Leave any additional bag you were “minding.” Please tip hotel staff who assist you with your luggage with a 500TSh note (\$0.50) which was provided to you by the trip leaders. Save the second one for a tip when we arrive at Karatu Hotel. Don’t worry; an average day’s wage in Tanzania is about \$1.00, so you are providing a generous tip!
11. Once in your room, be sure to place your electronic key card in the holder by the door (the lights in your room will not operate if the card is not in its holder). Locate the hot water switch on the wall outside the bathroom and be sure it is switched on (it should have been switched on before our arrival). A red light should be showing when the switch is on. If the red light is not showing, it may be burned out, so check the water temperature before flipping the switch. If the hot water was not switched on, it will take about 30 minutes to heat the water. *Please be very careful about the slippery tiled floors when using the shower!* Shower shoes are a very good idea (see Health and Safety page)!
12. You should find bottled water in your room. If not, alert the trip leader. *Do not drink tap water at any time in Tanzania.*
13. *Use your mosquito netting every night.* While there are normally few insects at this time of year, please report any problem with torn or missing nets to the group leaders. You will see small lizards here and there and occasionally on the wall of your room. They are completely harmless and they love mosquitoes!
14. Your room is air conditioned. Feel free to use the A/C if you wish although evenings are usually cool.
15. If your toilet isn’t flushing very well, pump the handle several times.
16. Please be sure to secure your door with the deadbolt before retiring.
17. Have a good night's sleep in the shadow of Kilimanjaro! Welcome to Africa!
18. In the morning, if you are accustomed to an early morning walk, please feel free to walk anywhere in the hotel compound, but please do not leave the compound.
19. Join the group for breakfast around 8:00 a.m. in the hotel dining room which is located adjacent to the registration area. Note that, while breakfast is self-serve, buffet style, you may order eggs as well. We recommend the “Spanish Omelet!” Our departure time for Moshi will be around 9:00 a.m.
20. When leaving your room for the day, *be sure to leave your key at the front desk.* If you do not, your room will not be cleaned during the day. *Do not leave valuables in your room.* Be sure that you have your passport and money *on your person at all times.* Ladies, your purse is *not* a good place for your passport or money. Keep your passport on your person!
21. To have laundry done, put your clothes in a plastic bag you brought along for this purpose (see What To Bring in the Traveler’s Manual) with your name and room number clearly marked and deposit your bag at the front desk. Use a permanent marker to write your last name and room number on the bag. It normally takes 24 hours for laundry to be cleaned and returned to you. Do not pay for any laundry service; unlimited laundry service has been included in your trip cost.

